

# DSAB update for DCC People Improvement and Scrutiny Committee July 2020

Andy Searle DSAB Independent Chair, and Natalie Gee, DSAB Project Manager



#### Who are we?

- The Derbyshire Safeguarding Adults Board (DSAB) is a multi-agency strategic partnership, which ensures and oversees the effectiveness of arrangements made by individual agencies to safeguard adults who have care and support needs or are experiencing, or at risk of experiencing, abuse or neglect.
- The DSAB is made up of key statutory and voluntary agencies in Derbyshire. There are three statutory partners to the DSAB;

**Derbyshire County Council Adult Care** 

Derby and Derbyshire Clinical Commissioning Group

**Derbyshire Constabulary** 

A fill list of current DSAB partners can be found here: <a href="https://www.derbyshiresab.org.uk/about-us/membership.aspx">https://www.derbyshiresab.org.uk/about-us/membership.aspx</a>

- The Chair of the DSAB is independent of all partners.
- The Board has a dedicated Project Manager and Business services support

#### What do we do?

The work of safeguarding adults boards (SABs) is now directed by legislation, namely, The Care Act 2014. The Act states that SABs must assure themselves that local safeguarding arrangements and partners are protecting adults in its area who:

- Have needs for care and support (whether or not the local authority is meeting any of those needs) and;
- Are experiencing, or at risk of, abuse or neglect; and
- As a result of those care and support needs are unable to protect themselves from either the risk of, or experience of abuse or neglect.

#### **DSAB Vision**

'We will all work together to enable people in Derbyshire to live a life free from fear, harm and abuse'



# Statutory duties of a Safeguarding Adults Board

- Publish a <u>Strategic Plan</u> setting out how it will meet its main objectives. In developing the plan, it must involve the community and it must consult the local Healthwatch organisation(s).
- Publish an <u>Annual Report</u> detailing the activities of the SAB which it must send to the following agencies for scrutiny:
- Local Authority Chief Executives and member leads.
  - a) local Health and Wellbeing Board(s)
  - b) local Police and Crime Commissioner
  - c) local Healthwatch organisation(s)
- Decide when a <u>Safeguarding Adult Review (SAR)</u> is necessary, arrange for its conduct. SARs are about learning lessons for the future so that practice improvements may be made



### **Six Safeguarding Principles**

The six principles of Safeguarding Adults are set out in the Care Act 2014 and each hold equal importance in the effective safeguarding of adults.

Empowerment	People should be supported and encouraged to make their own decisions and informed consent		
Protection	Support and representation for those in greatest need		
Prevention	It is better to take action before harm occurs		
Proportionality	The least intrusive response to the risk presented		
Partnership	Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.		
Accountability	Accountability and transparency in safeguarding practice.		



### **DSAB Strategy 2019-2022**

#### Three strategic aims / priorities

 Making Safeguarding Personal (MSP)

'No decision about me without me'

Prevention

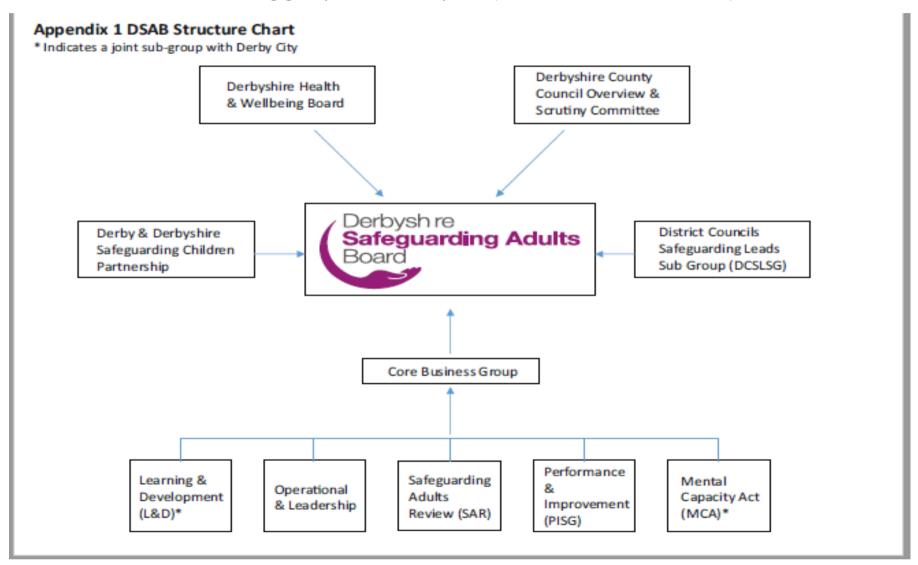
'It is better to take action before harm occurs'

Quality Assurance

'Ensuring that all partners are taking their safeguarding duties seriously'

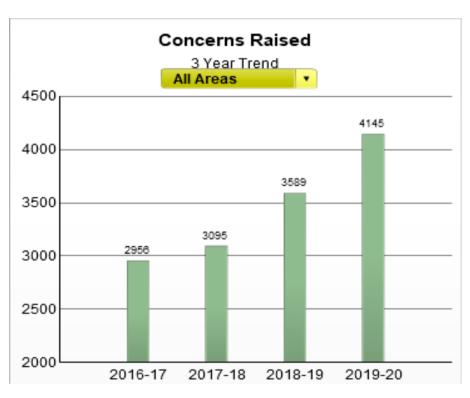
#### **Sub Groups and Working Groups**

Six sub-groups in place and one new sub group (Policy and Procedures) due to commence October 2020. Two working groups are also in place (Financial Abuse and VARM)





## Safeguarding Referrals 2019/20

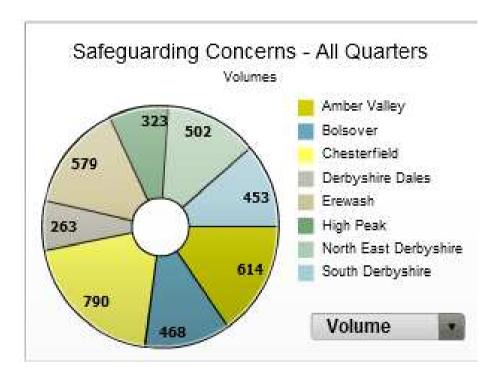


- 4145 reported concerns / referrals for the year 2019/20
- 13% increase on previous 12 months
- 1973 (48%) of these referrals had further enquiries undertaken under S.42 of the Care Act 2014.
- Adults aged over 65 made up 2600 (63%) of the referrals made.
- 61% of referrals were in relation to women
- 2.25% of referrals were for adults from BAME communities



## Safeguarding Referrals 2019/20

Type of Risk	Number	%
Neglect	1344	27.9%
Physical	1205	25.0%
Financial	614	12.8%
Psychological	578	12.0%
Self Neglect	348	7.2%
Domestic	240	5.0%
Sexual	213	4.4%
Institutional	164	3.4%
Sexual Exploitation	66	1.4%
Discriminatory	27	0.6%
Modern Slavery	14	0.3%



- The highest number of referrals made during the year 2019/20 were for Chesterfield cases (19%), followed by Amber Valley (15%) and then 14% were Erewash cases.
- Neglect, Physical Abuse and Financial abuse are the most common reasons for referrals made during 2019/20



#### Making Safeguarding Personal (MSP)

The Care Act 2014 emphasises a personalised approach to adult safeguarding that is led by the individual, not by the process. The approaches of agencies and services to adult safeguarding should be person-led and outcome-focused

Between 01/04/2019 and 31/03/2020, social workers were asked to speak to service users who had been involved in a safeguarding enquiry to ask for feedback using x4 multiple choice questions. Approximately 50% of service users were asked and more work is needed to make sure that as many responses as possible are recorded.

Q1: 89% of service users who were asked said they were asked at the first point of contact and felt they could say what they wanted their desired outcome to be

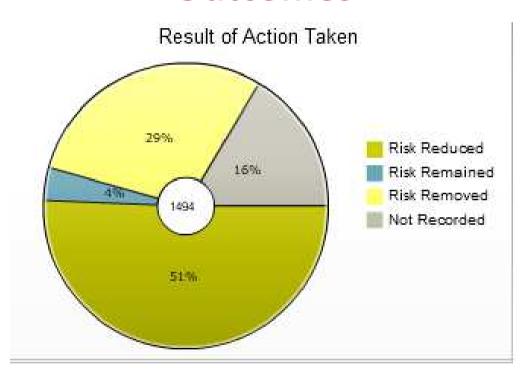
Q2: 80% of service users who were asked said they felt they were always listened to during conversations and meetings about helping them to keep safe.

Q3: 59% of service users who were asked said they were very happy with the end result of what people did to help them keep safe. (34% said they were, 'quite happy')

Q4: 71% of service users who were asked said they were satisfied that their outcomes were listened to and achieved



# Making Safeguarding Personal (MSP) Outcomes



In 2019/20 80% of cases resulted in the risk to the adult being removed or reduced as a result of the S42 enquiry.



#### **DSAB Customer Engagement**

- DSAB Project Manager is a member of Derbyshire Stakeholder Engagement Board (DSEB) and consults with service users to co-produce safeguarding resources for the public.
- DSAB Project manager chairs a Deaf Community Working Group to assist with ensuring the deaf community have access to information and support
- Website <u>www.DerbyshireSAB.org.uk</u>
- Social Media- Facebook and Twitter @DerbyshireSAB
- Quarterly and Special Edition DSAB Newsletters
- WEAAD video featuring care home residents from Ada Belfield and Rowthorne
- Community Events for WEAAD, Scams Awareness Fortnight and Safeguarding Adults Week (currently on hold due to Covid-19)
- Leaflets/posters available on the DSAB website
- DSAB Animation video to be launched later this year



#### **Social Media and Website Statistics**

- **49,633** views of the DSAB website during 2019/20
- Most popular pages on the website were safeguarding adult referrals, What is Abuse?/How to report Abuse, VARM, Policies and Procedures and SAB Training Courses.
- The period 1<sup>st</sup> April 2019 to 31<sup>st</sup> March 2020 saw an increase of 305 (165.5%) Twitter followers from 184 to 489.
- The period 1<sup>st</sup> April 2019 to 31<sup>st</sup> March 2020 saw an increase of 114 (64%) Facebook followers from 56 to 170.
- For the period 1<sup>st</sup> April 2019 to 31<sup>st</sup> March 2020 the total 'reach' of posts/retweets was 3.45m people, with Q1 accounting for 1.69m. Examples of three of our Twitter posts are shown below.

	Reach	Date	Post
1.	113,880	21st November 2019	Children are not the only victims of <u>#cyberbullying</u> - adults can just as easily become prey to vicious internet attacks with devastating results.
1.	79,572	23 <sup>rd</sup> December 2019	For people in abusive relationships, Christmas can be the worst time of year. Derbyshire Domestic Abuse Support Line provides a range of services (tel: 08000 198 668).
1.	76,962	27 <sup>th</sup> May 2019	A multi-lingual leaflet produced by the Derby and Derbyshire Modern Slavery Partnership helps people working in the UK know their entitlements.



#### Covid-19

- Updated DSAB Risk Register
- Covid-19 Risk and Assurance Plan in place
- Covid-19 Data/Performance Framework document in place
- Regular Core Business Group meetings with Statutory partners to allow assurance to be provided around safeguarding adults.
- Regularly data reports in relation to safeguarding adult referrals and S42 enquiries to allow closer scrutiny.
- BAU- Back to Business As Usual with sub group and Board meetings taking place via video conference. Annual Report for 2019/20 is currently being written to be presented at the September 2020 DSAB meeting.



#### **DSAB** Resources



A variety of leaflets and posters can be found on the DSAB website

www.derbyshiresab.org.uk including leaflets translated into 3 languages (Polish, Romanian and Urdu).

#### **DSAB** website

https://www.derbyshiresab.org. uk/home.aspx

#### **Social Media**

Follow us on Twitter or like us on Facebook.